

Guardian™ Portfolio is Expanding

Guardian™ Portfolio keeps growing with more product options for our customers to manage product support, subscription management, and lifecycle software and services.

The New Guardian™ Digital Platform is transforming the way we deliver an unparalleled digital experience—empowering you to seamlessly and proactively manage subscriptions, connect to expert support, and provide personalized interactions through our Lifecycle software and services.

Our commitment to this transformation is reflected in our current Guardian portfolio which already includes many of our industry leading solutions, including AMS, DeltaV™, and Ovation™. With Guardian, you can expect an unmatched level of convenience, efficiency, and effectiveness in managing your Emerson products and services.

GUARDIAN™


EMERSON™

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Features	AMS Asset Monitor	AMS Device Manager	AMS Device Manager Data Server	AMS 2140 Machinery Health Analyzer
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis	✓	✓		✓
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				✓
Loaner Access				✓
System Health Score	✓	✓	✓	✓
Knowledge Base Articles	✓	✓	✓	✓
Software/Firmware Updates	✓	✓		✓
Microsoft Security Updates		✓		
Antivirus Information				
Asset and License Inventory		✓		✓
Lifecycle Status	✓	✓		✓
Downloadable Installation Media		✓	✓	
Battery Evaluation				✓
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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Features	AMS Machinery Health Monitor	AMS Machinery Manager	AMS Machine Works
24/7 Expert Phone Support	✓	✓	✓
Remote System Diagnosis	✓	✓	✓
Service Call Logs	✓	✓	✓
Repair and/or Calibration	✓		
Loaner Access			
System Health Score	✓	✓	✓
Knowledge Base Articles	✓	✓	✓
Software/Firmware Updates	✓	✓	✓
Microsoft Security Updates			
Antivirus Information			
Asset and License Inventory	✓	✓	✓
Lifecycle Status	✓	✓	✓
Downloadable Installation Media		✓	✓
Battery Evaluation			
Advance Exchange	✓		
Guardian Virtual Advisor			
Automated Email Notifications	✓	✓	✓
Subscription Management	✓	✓	✓

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Features	AMS Optics	AMS Trex
24/7 Expert Phone Support	✓	✓
Remote System Diagnosis	✓	✓
Service Call Logs	✓	✓
Repair and/or Calibration		✓
Loaner Access		
System Health Score	✓	✓
Knowledge Base Articles	✓	✓
Software/Firmware Updates	✓	✓
Microsoft Security Updates		
Antivirus Information		
Asset and License Inventory	✓	✓
Lifecycle Status	✓	✓
Downloadable Installation Media	✓	✓
Battery Evaluation		
Advance Exchange		
Guardian Virtual Advisor		
Automated Email Notifications	✓	✓
Subscription Management	✓	✓

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Features	DeltaV DCS & SIS	DeltaV Adapt	DeltaV AgileOps	DeltaV Alarm Help
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis	✓			
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				
Loaner Access				
System Health Score	✓		✓	
Knowledge Base Articles	✓		✓	
Software/Firmware Updates	✓			
Microsoft Security Updates	✓			
Antivirus Information	✓			
Asset and License Inventory	✓	✓	✓	✓
Lifecycle Status	✓			
Downloadable Installation Media	✓		✓	
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor	✓			
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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Features	DeltaV Alarm Mosaic	DeltaV Edge Environment	DeltaV Insight	DeltaV IO.CONNECT
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis		✓		
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				
Loaner Access				
System Health Score		✓		✓
Knowledge Base Articles		✓		✓
Software/Firmware Updates		✓		✓
Microsoft Security Updates		✓		✓
Antivirus Information				✓
Asset and License Inventory	✓	✓	✓	✓
Lifecycle Status				✓
Downloadable Installation Media		✓		✓
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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Features	DeltaV MES	DeltaV Mimic	DeltaV Mobile	DeltaV Neural
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis				
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				
Loaner Access				
System Health Score	✓	✓	✓	
Knowledge Base Articles	✓	✓	✓	
Software/Firmware Updates	✓		✓	
Microsoft Security Updates	✓			
Antivirus Information				
Asset and License Inventory	✓	✓	✓	✓
Lifecycle Status	✓			
Downloadable Installation Media	✓	✓		
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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Features	DeltaV PK Flex	DeltaV PK Standalone	DeltaV Predict/PredictPRO	DeltaV Predictive Maintenance
24/7 Expert Phone Support	✓	✓	✓	
Remote System Diagnosis	✓	✓		
Service Call Logs	✓	✓	✓	
Repair and/or Calibration				
Loaner Access				
System Health Score	✓	✓		
Knowledge Base Articles	✓	✓		
Software/Firmware Updates	✓	✓		
Microsoft Security Updates		✓		
Antivirus Information	✓	✓		
Asset and License Inventory	✓	✓	✓	
Lifecycle Status	✓	✓		
Downloadable Installation Media	✓	✓		
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	
Subscription Management	✓	✓	✓	✓

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Features	DeltaV Process Risk Assessment	DeltaV Real-Time Scheduling	DeltaV Simulate Multi-Node	DeltaV Simulation Cloud
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis			✓	
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				
Loaner Access				
System Health Score		✓	✓	✓
Knowledge Base Articles	✓		✓	✓
Software/Firmware Updates			✓	
Microsoft Security Updates			✓	
Antivirus Information			✓	
Asset and License Inventory	✓	✓	✓	
Lifecycle Status	✓	✓	✓	
Downloadable Installation Media	✓	✓	✓	
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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Features	DeltaV Spectral PAT SIMCA-Q	DeltaV Virtual Studio	DeltaV Workflow Management
24/7 Expert Phone Support		✓	✓
Remote System Diagnosis		✓	
Service Call Logs		✓	✓
Repair and/or Calibration			
Loaner Access			
System Health Score		✓	
Knowledge Base Articles	✓	✓	✓
Software/Firmware Updates		✓	✓
Microsoft Security Updates		✓	
Antivirus Information		✓	
Asset and License Inventory	✓	✓	✓
Lifecycle Status		✓	
Downloadable Installation Media		✓	
Battery Evaluation			
Advance Exchange			
Guardian Virtual Advisor			
Automated Email Notifications		✓	✓
Subscription Management	✓	✓	✓

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Features	DeltaV Live Operations Premium Performance Pack Subscription	DeltaV Version Control for DeltaV Live Subscription	DeltaV Flex Subscription
24/7 Expert Phone Support	✓	✓	✓
Remote System Diagnosis			
Service Call Logs	✓	✓	✓
Repair and/or Calibration			
Loaner Access			
System Health Score			✓
Knowledge Base Articles	✓	✓	✓
Software/Firmware Updates	✓	✓	✓
Microsoft Security Updates			✓
Antivirus Information			✓
Asset and License Inventory		✓	✓
Lifecycle Status			✓
Downloadable Installation Media			✓
Battery Evaluation			
Advance Exchange			
Guardian Virtual Advisor	✓	✓	✓
Automated Email Notifications	✓		✓
Subscription Management	✓	✓	✓

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Features	DeltaV Advanced Continuous Historian Subscription	DeltaV Continuous Historian Elite Subscription
24/7 Expert Phone Support	✓	✓
Remote System Diagnosis		
Service Call Logs	✓	✓
Repair and/or Calibration		
Loaner Access		
System Health Score		
Knowledge Base Articles	✓	
Software/Firmware Updates	✓	✓
Microsoft Security Updates		
Antivirus Information		
Asset and License Inventory		✓
Lifecycle Status		
Downloadable Installation Media		
Battery Evaluation		
Advance Exchange		
Guardian Virtual Advisor	✓	
Automated Email Notifications	✓	
Subscription Management	✓	✓

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OVATION™

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Features	Ovation DCS	Ovation Green SCADA
24/7 Expert Phone Support	✓	✓
Remote System Diagnosis	✓	✓
Service Call Logs	✓	✓
Repair and/or Calibration		
Loaner Access		
System Health Score	✓	✓
Knowledge Base Articles	✓	✓
Software/Firmware Updates	✓	
Microsoft Security Updates	✓	✓
Antivirus Information	✓	✓
Asset and License Inventory	✓	
Lifecycle Status	✓	
Downloadable Installation Media	✓	
Battery Evaluation		
Advance Exchange		
Guardian Virtual Advisor	✓	✓
Automated Email Notifications	✓	✓
Subscription Management	✓	✓

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ENERGY LOGISTICS

Features	PipelineManager™ Software with RTTM	PipelineManager™ Software for Leak Detection	PipelineManager™ Software for Rupture Detection	PipelineManager™ Software for Optimization
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis				
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				
Loaner Access				
System Health Score				
Knowledge Base Articles				
Software/Firmware Updates				
Microsoft Security Updates				
Antivirus Information				
Asset and License Inventory				
Lifecycle Status				
Downloadable Installation Media	✓			✓
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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ENERGY LOGISTICS

Features	PipelineManager™ Software for Batch Tracking	PipelineManager™ Software for Forecasting	PipelineManager™ Software for Training	PipelineStudio™ Software
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis				
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				
Loaner Access				
System Health Score				
Knowledge Base Articles				
Software/Firmware Updates				
Microsoft Security Updates				
Antivirus Information				
Asset and License Inventory				
Lifecycle Status				
Downloadable Installation Media	✓	✓		
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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ENERGY LOGISTICS

Features	IntegrityManager™ Software for Modeling with Modules for DIMP and MAOP	IntegrityManager™ Software for HCA	IntegrityManager™ Software for Liquids HCA	IntegrityManager™ Software for Risk Analysis
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis				
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				
Loaner Access				
System Health Score				
Knowledge Base Articles				
Software/Firmware Updates				
Microsoft Security Updates				
Antivirus Information				
Asset and License Inventory				
Lifecycle Status				
Downloadable Installation Media				
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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ENERGY LOGISTICS

Features	SchedulingManager™ Software for Pipelines	SchedulingManager™ Software for Pipelines with Module for Network Management	O2CManager™ Software for Gas Transmission & Distribution	O2CManager™ Software for Gas Shippers & Merchants
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis				
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				
Loaner Access				
System Health Score				
Knowledge Base Articles				
Software/Firmware Updates				
Microsoft Security Updates				
Antivirus Information				
Asset and License Inventory				
Lifecycle Status				
Downloadable Installation Media	✓	✓	✓	✓
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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ENERGY LOGISTICS

Features	O2CManager™ Software for Liquids Pipelines	TerminalManager™ Software	SchedulingManager™ Software for Terminals	SchedulingManager™ Software for Inventory
24/7 Expert Phone Support	✓	✓	✓	✓
Remote System Diagnosis				
Service Call Logs	✓	✓	✓	✓
Repair and/or Calibration				
Loaner Access				
System Health Score				
Knowledge Base Articles				
Software/Firmware Updates				
Microsoft Security Updates				
Antivirus Information				
Asset and License Inventory				
Lifecycle Status				
Downloadable Installation Media	✓	✓	✓	
Battery Evaluation				
Advance Exchange				
Guardian Virtual Advisor				
Automated Email Notifications	✓	✓	✓	✓
Subscription Management	✓	✓	✓	✓

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ENERGY LOGISTICS

Features	O2CManager™ Software for Terminals	O2CManager™ Software for Marine
24/7 Expert Phone Support	✓	✓
Remote System Diagnosis		
Service Call Logs	✓	✓
Repair and/or Calibration		
Loaner Access		
System Health Score		
Knowledge Base Articles		
Software/Firmware Updates		
Microsoft Security Updates		
Antivirus Information		
Asset and License Inventory		
Lifecycle Status		
Downloadable Installation Media	✓	✓
Battery Evaluation		
Advance Exchange		
Guardian Virtual Advisor		
Automated Email Notifications	✓	✓
Subscription Management	✓	✓

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